## Building & Leading Strong Teams

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## Learning Objectives

- Leadership Styles
- Build a strong foundation:
  - Attract strong team members
  - Retain capable team members: culture & organization
  - Advance the team: recognizing team strengths & minimizing weaknesses
- Being a Leader vs being a Boss







## Six Leadership Styles

- Visionary
- Coaching
- Affiliative
- Democratic
- Pacesetting
- Commanding



Six Leadership Styles Visionary: "Come with me"

- Mobilize people toward a vision
- Best when a clear direction or change is needed



Six Leadership Styles Coaching: "Try this"

- Develop people for the future
- Best when helping people & building long-term strength



Six Leadership Styles Affiliative: "People come first"

- Creates em otional bonds & harm on y
- Best to heal rifts in teams or motivate people in stressful times



Six Leadership Styles Democratic: "What do you think"

- Build consensus through participation
- Best to create consensus or get input



Six Leadership Styles Pacesetting: "Do as I do, now"

- Expect excellence and selfdirection
- Best to get quick results from a highly competent team

Creates a negative climate



Six Leadership Styles

## Commanding: "Do what I tell you"

- Demand immediate compliance
- Best in crisis or with problem atic people when other approaches have failed

Creates a negative climate



## Choosing a Style

- Leadership is not a one size fits all approach
- Find a style or m ix of styles that works for you, your organization and/or your team
  - Each of these might require a different style!
- Take stock of the situation to help determine the best approach



Attracting & Retaining the Right Team Members



Attracting & Retaining the Right Team
Members

Attracting the right team members

- Recruiting & Interview process
- Orientation process
- Build in Diversity



Attracting & Retaining the Right Team
Members

# Employee Engagement & Team Tone

- Company Values
- Connections in the workplace
- Recognition
- Incentives
- Feedback



#### Boss vs. Leader

## Communication

- Regular team meetings & check-ins
- Help everyone understand the big picture
- Discuss both successes & failures



# Building a feedback culture

## Types of feedback:

- In form al feedback
- Coaching feedback
- Form al feedback

### Annual Feedback:

- 360 Reviews
- Em ployee Engagement Surveys







## Boss

- Manage their employees
- Create goals
- Create systems
- Maintain the status quo

## Leader

- Inspire & align their people
- Create vision
- Create relationships
- Agents of change



## Connect with us!

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"A leader takes people where they want to go . A great leader takes people where they don't necessarily want to go, but ought to be ."

Rosalynn Carter



#### Boss vs. Leader

## **Examples?**

- How do you like to help people?
- What was your favorite manager like?
- What was your least favorite manager like?

