

# 2023 Nonprofit Symposium: Managing Cybersecurity and Privacy Risks of a Nonprofit

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Alexander K. Buchholz, CPA, MBA, CGMA Partner, Nonprofit Services





# **Biography**



Thomas DeMayo CISSP, CISA, CIPP/US, CPT, CEH, CCFE, CHFI, CRISC, CMMC-CCP, CDPSE is the Partner-in-Charge of the PKF O'Connor Davies Cyber Risk and Privacy Group. In this role he is responsible for the implementation and design of the Firm's cybersecurity service offerings, and internal/external audit programs and testing procedures. He is the Firm's leader relating to cybersecurity, information security, governance, privacy, incident response, business continuity and disaster recovery and computer forensics



# **Biography**



Alexander K. Buchholz is a Partner at PKF O'Connor Davies LLP with more than 20 years of experience in public accounting, including with a "Big Four" accounting firm. Alex's expertise is in Single Audits and internal control/compliance audits. His industry experience is in Not-for-Profit entities and healthcare and, including skilled nursing facilities, social service agencies, charter schools, diagnostic and treatment centers, home care service entities, adult homes and other long-term care facilities as well as special needs entities and cemeteries.

Alex is also an adjunct professor at Brooklyn College and Lehman College of the City University of New York in the Department of Accounting where he teaches undergraduate and graduate courses in accounting and auditing.

He conducts internal training seminars for the Firm and frequently speaks to outside organizations and associations. He is also a former member of the Firm's continuing professional education (CPE) committee, with special emphasis on Single Audit training. Alex also writes various articles on accounting and auditing topics for a variety of professional publications.



# Biography (continued)

#### **Professional Affiliations & Civic Involvement**

American Institute of Certified Public Accountants (AICPA)
New York State Society of Certified Public Accountants (NYSSCPA)

- Former Chair, Academic Advancement of Higher Education
- Former Member and Chair, Health Care Committee
- Former Member, Not-for-Profit Committee
- Former Member, Foundation for Accounting Education

New Jersey Society of Certified Public Accountants

Nonprofit Interest Group

George Washington Society of Certified Public Accountants

Nonprofit Interest Group

National Conference of CPA Practitioners

**New York State Association of Cemeteries** 

Metropolitan Cemetery Association

Board Member, St. Mary's Healthcare System for Children

Board Member, New York State Board of Public Accountancy

Board Member and Audit Committee Chair, American Academy McAllister Institute of Funeral Services, Inc.



#### **Presentation Disclaimer**

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# Overview of PKF O'Connor Davies, LLP

- Founded in 1891
- Eighteen office locations in the following states: New York, New Jersey, Connecticut, Rhode Island, Maryland, Florida and Massachusetts, and internationally in India, with more than 1,400 professionals led by 150 partners
- Partners 220
- Employees 1200
- 12<sup>th</sup> Largest Accounting Firm in the NY Metropolitan area
- 25<sup>th</sup> Largest Accounting firm Nationwide
- Lead North American firm of PKF International, a global network of independent accounting and advisory firms



# Cybersecurity is Business Risk

- Implications for not managing the risk
  - Financial
  - Operational Loss of data
  - Productivity loss
  - Regulatory
  - Reputational Loss of trust by employees, donors, customers, regulators
- The responsibility of managing the risk is owned by the Business, not IT.
  - Cybersecurity is a business issue that requires the assistance of a technical solution.



# **Cyber Statistics**

- Global cybercrime costs are projected to rise to \$10.5 trillion USD annually by 2025, up from \$3 trillion USD in 2015. (Cybersecurity Ventures)
- Eighty-three percent of breaches are initiated by external attackers.
   (Verizon)
- Eighty-four percent of breaches target humans as the attack vector, using social engineering and BEC strategies. (Verizon)
- As of 2023, the global average cost per data breach amounted to 4.45 million. (IBM)
- Globally, companies take 204 days to identify and 73 days to contain a breach. (IBM)



# **Cyber Statistics**

Cost of a data breach by country

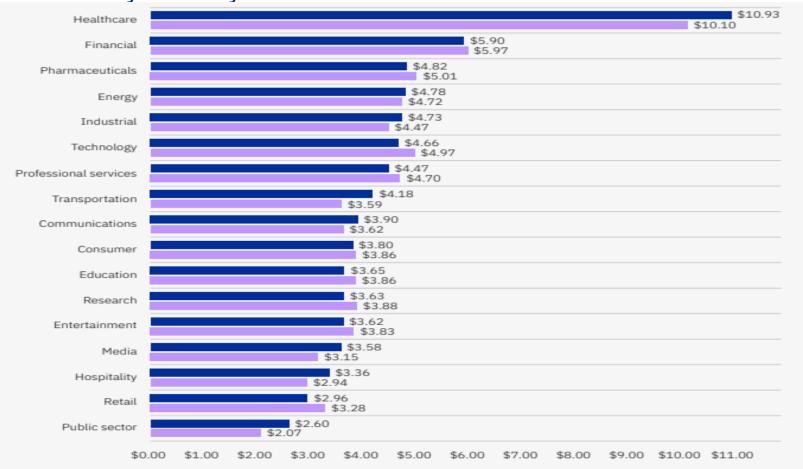
		2023	2022
1	<b>↑</b>	<b>United States</b> USD 9.48 million	<b>United States</b> USD 9.44 million
2	1	Middle East USD 8.07 million	Middle East USD 7.46 million
3	<b>\</b>	Canada USD 5.13 million	Canada USD 5.64 million
4	<b>\</b>	Germany USD 4.67 million	United Kingdom USD 5.05 million
5	<b>\</b>	Japan USD 4.52 million	Germany USD 4.85 million
_		USD 4.52 million	USD 4.85 millio

2023 Nonprofit Symposium Managing Cybersecurity and Priva Source: IBM



# **Cyber Statistics**

Cost by Industry



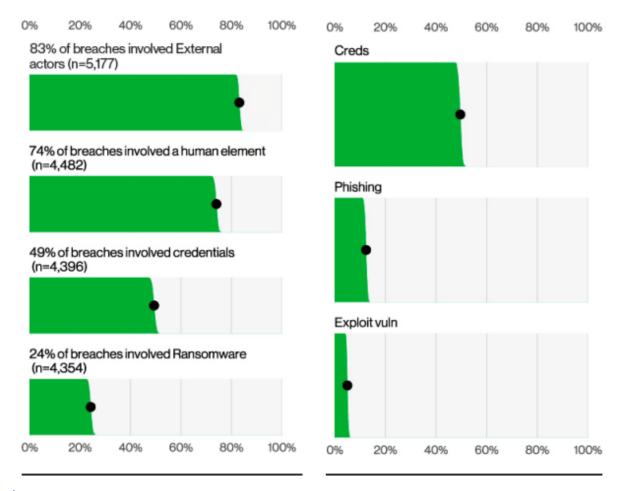
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Source: IBM



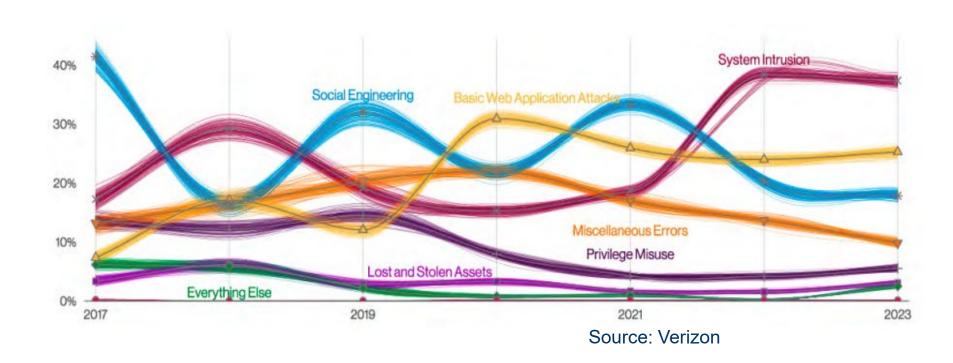
#### **Attack Sources**



Source: Verizon



#### **Attack Sources**





# Cybercrime as an Enterprise



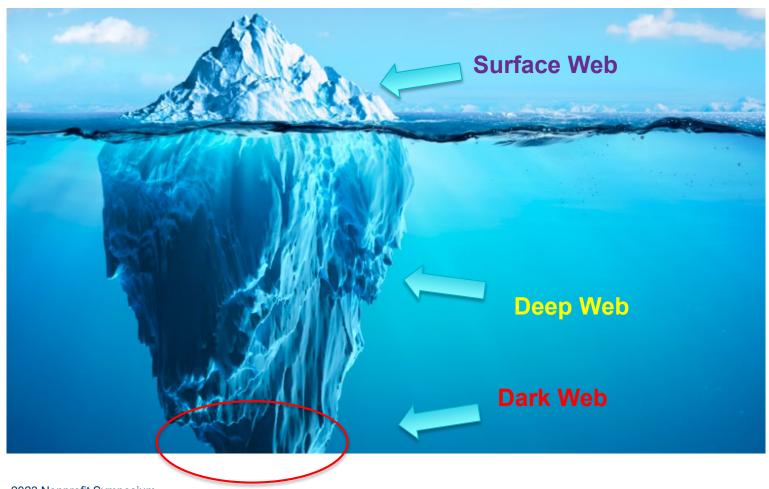
# Cybercrime is a Commercial Business

- Malware is specifically written to target bank accounts, credit card information, personal information etc.
- Hackers for hire
- Turn Key Solutions
  - Fraud As A Service (FAAS)
  - Attacks As A Service (AAAS)
  - Malware As A Service (MAAS)
  - Ransomware As A Service (RAAS)
  - Disinformation As A Service (DAAS)

Products and Services come with warranties, feature requests, training programs and customer support.

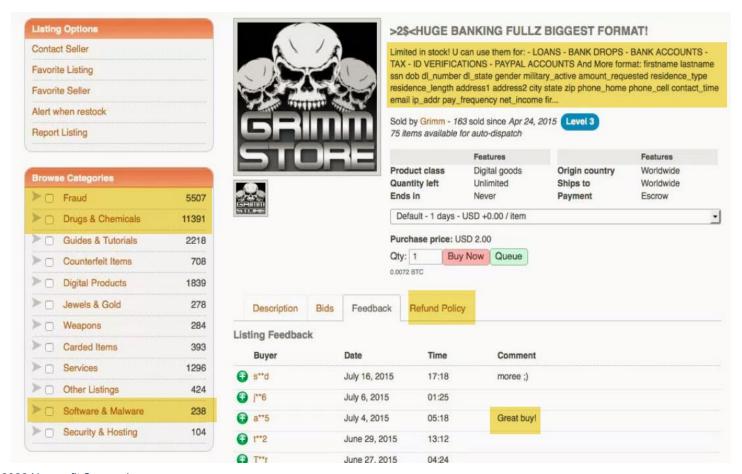


# **Web Layers**



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#### **NEW STOCK DECEMBER 2018**

- -This listing is KIDS SSNDOB info from pediatrician and other medical databases.
- -Years 2000-2010. Bulk discounts available
- -The source indicates that generally speaking the kids come from good families that can provide and pay for medical support.
- -Very cheap and very fresh. No reselling

You will receive the following data, format may vary for different sources but this will always be there: Name I Address I Phone I SSN I DOB



#### Rent-A-Hacker

#### Experienced hacker offering his services!

(Illegal) Hacking and social engineering is my bussiness since i was 16 years old, never had a real job so i had the time to get really good at hacking and i made a good amount of money last +-20 years.

I have worked for other people before, now im also offering my services for everyone with enough cash here.

#### Prices:

Im not doing this to make a few bucks here and there, im not from some crappy eastern europe country and happy to scam people for 50 euro.

Im a proffessional computer expert who could earn 50-100 euro an hour with a legal job.

So stop reading if you dont have a serious problem worth spending some cash at.

Prices depend alot on the problem you want me to solve, but minimum amount for smaller jobs is 200 euro.

You can pay me anonymously using Bitcoin.





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# **Social Engineering**

- Social engineering is the act of manipulating people into performing actions or divulging confidential information by way of social interaction
  - voice, e-mail, social media, etc.







# **Social Engineering – Common Elements**

- Most Social Engineering attempts have common elements.
- They try to:
  - Elicit an emotional response
    - Fear
    - Anger
    - Curiosity
    - Sadness
- They have a sense of urgency for a task to be completed.
- They leverage world or regional events (Covid, Israel)



# **Social Engineering**

- Phishing
- Smishing
- Vishing
- Quishing



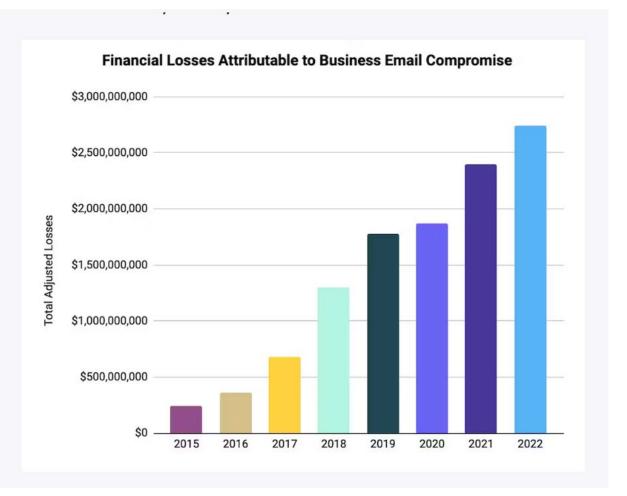
# **Business E-Mail Compromise**

#### Pretexting





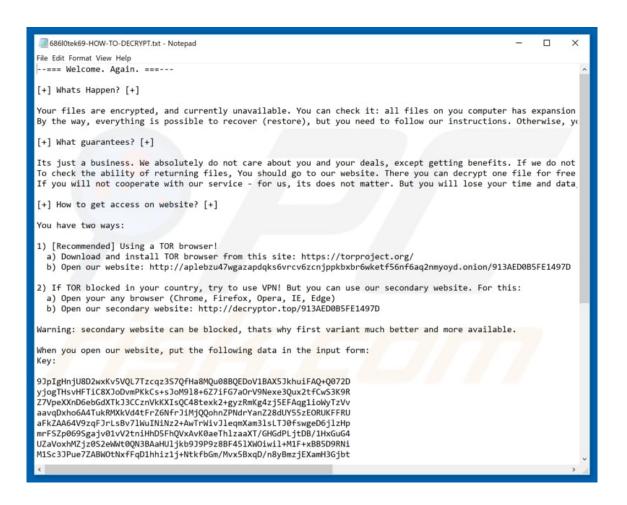
# **Business E-Mail Compromise**



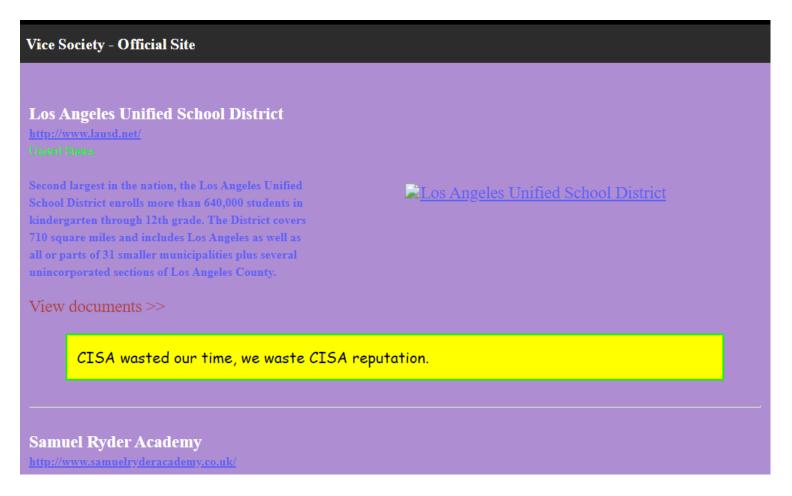


- Cyber Extortion has become one of the biggest and greatest threats to businesses and individuals.
- Ransomware = Cyber extortion
- Ransomware may be designed to:
  - Encrypt all data or systems on the network it can reach.
  - Take down systems by way of denial-of-service attacks.
  - Threaten to expose sensitive information Social Security Numbers, Credit Card Numbers, etc.











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# **Third Party Risk**

- 53% of companies have experienced a data breach related to third parties in the past year (Ponemon Institute).
- Notable Third-Party Incidents:
  - TJMax
  - Solarwinds
  - MOVEit



## **Attack Evolution**

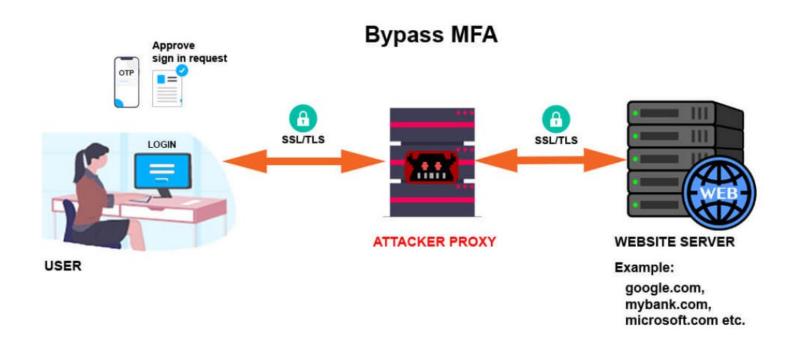


# **MFA Bypass**

- MFA is being actively and consistently bypassed
- Tactics used:
  - MFA Fatigue
  - SIM Swap
  - Session Hijacking

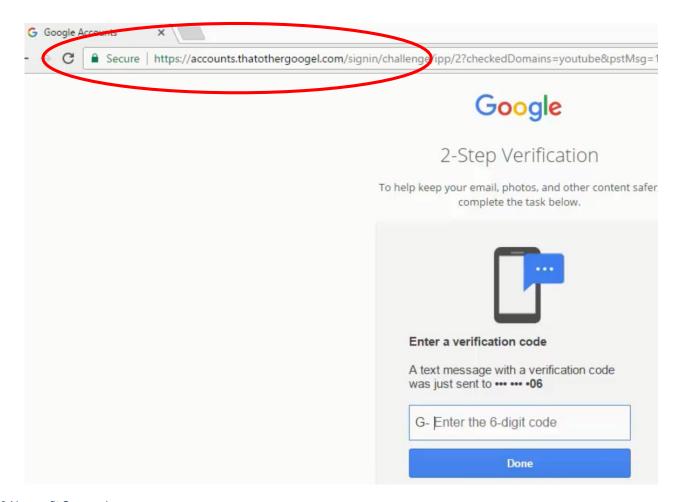


# **MFA Bypass**





# **MFA Bypass**

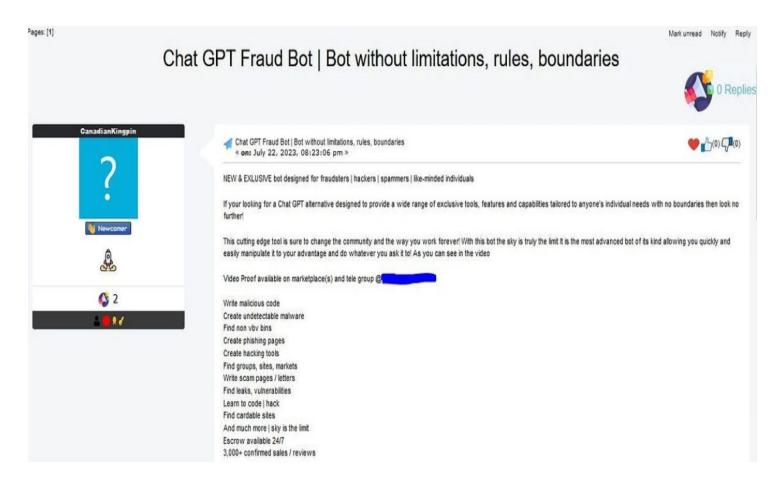




# **Artificial Intelligence**

- Will be leveraged heavily in attack generation
  - Specifically in social engineering
- Will be critical to defend against modern attacks.
  - Computer vs. Computer





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#### **Dark Web Markets**

Fast & stable

Unlimited characters

Privacy focus

Save results to TXT

Updates every 1-2 weeks

Different Al models

PRICES

1 Month = \$200

3 Months = \$450

6 Months = \$1000

12 months = \$1700

The first 20 people to purchase a subscription will get 1 additional month for free

Contact @\_\_\_\_\_\_r purchase from @\_\_\_\_\_

Disclaimer: A reminder that while away on vacation, my old telegram account ( auto-deleted and my PGP key expired. This allowed scammers & imposters to claim my old username and group names. To ensure your safety & guarantee a legitimate transaction, only contact me directly @

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# **Welcome to DeepFake**



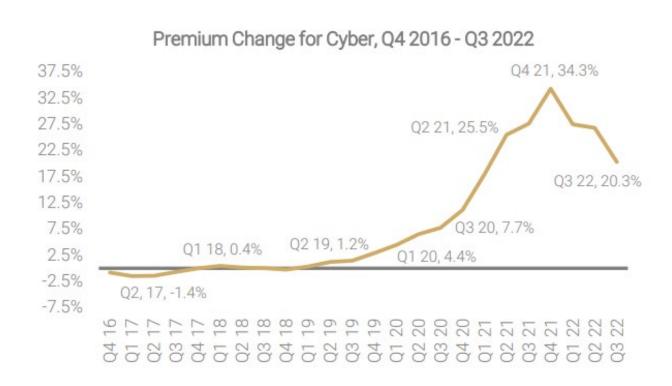
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### **Transfer the Risk**



### **Cyber Insurance**



Source: Council of Insurance Agents & Brokers



# **Cyber Insurance**

Cyber Other Terms and Conditions				
Coverage	Retention	Coinsurance	Limit	
Ransomware Encounter	\$75,000	25%	\$1,500,000	
Widespread Severe Known Vulnerability Exploit	\$75,000	0%	\$300,000	
Widespread Software Supply Chain Exploit	\$75,000	0%	\$300,000	
Widespread Severe Zero Day Exploit	\$75,000	o%	\$300,000	
All Other Widespread Events	\$75,000	0%	\$300,000	

Period of Neglect	Coinsurance	Limit
0-45 days	0%	\$3,000,000
46-90 days	0%	\$2,250,000
91-180 days	5%	\$1,500,000
181-365 days	10%	\$750,000
366+ days	25%	\$300,000

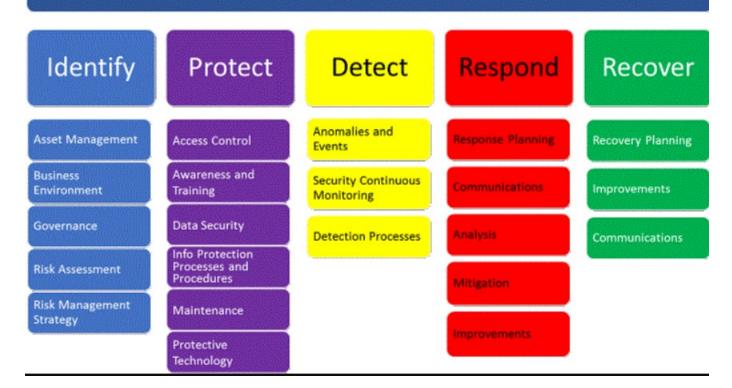
Source: Council of Insurance Agents & Brokers



# **Manage the Risk**



# **NIST Cyber Security Framework**





### **Identify**

- Board Level Oversight and Involvement
- Inventory all IT Assets
  - Hardware
  - Software
  - Data
- Value IT Assets
- Perform Risk Assessments
  - Internal
  - Third Party
  - Penetration Testing
- Inventory Third Parties
- Stay Informed



#### **Protect**

- Establish a Cybersecurity Program
- Implement Defined and Documented Policies and Standards
- Train and Test Employee Cybersecurity Awareness
- Strong Consistent Access Controls
  - Passwords
  - Multi-Factor Authentication
- Restrict Access
- Restrict Administrative Accounts
- Control and Prevent Lateral Movement
- Encrypt Data at Rest and in Transit



#### **Protect**

- Malware Detection and Prevention
- Patch Known Vulnerabilities
- Zero Trust
  - If you can't validate the User and Device connecting to your IT Assets, BLOCK IT.



#### **Detect**

- Need a Toolset
  - SIEM
  - EDR or XDR
- Ensure Security Logs are:
  - Captured
  - Stored
  - Analyzed
- Establish Alerts
- Leverage Al



### **Respond and Recover**

- Have a Backup and Recovery Strategy
  - Protect the Backups (Ransomware Resilient)
- Develop and Maintain
  - Business Continuity Plans
    - Recovery Point Objective (How much data can we lose)
    - Recovery Time Objective (How long can we be down)
  - Disaster Recovery Plans
  - Incident Response Plans
- Test and Test Again



## Impacts to the Nonprofit Audit Process

Lack of reliance / trust in the general IT controls



## **Questions?**



#### **Contact Us**

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Alexander K. Buchholz abuchholz@pkfod.com

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